

| I want to... | Suggested solution | Here's why | Resource |
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| Enhance my Effectiveness in Working Remote / Managing a Remote Team | Harvard Business Review | This comprehensive article covers all the bases on setting up rituals for work, psychological safety, productivity, working with kids in the home, and redundant communication. | 15 Questions About Remote Work, Answered |
| | Fast Company | Short article discussing how to apply your skills as an emotionally intelligent manager in a remote environment. | The Emotionally Intelligent Managers Guide to Leading Remote Teams |
| | Forbes | Considerations to ensure you and your teams are set up for success in a virtual environment. | The Science of Virtual Work |
| | Forbes | Practices to support cognitive function when working virtually. | Five Ways Science Shows Us How to Work Better Virtually |
| Tips and Best Practices for Effectively Leading Through Crisis | Center for Creative Leadership | This article shares the whys and how-to of information sharing, speaks on transparency, how to stay present for your team, and remaining cool under pressure. | How to Lead Through a Crisis |
| | Harvard Business Review & YouTube | This video interview is heavy on information and fast to watch. You'll understand keys to surviving volatile and uncertain times in < 5 minutes. | Strategic Leadership in a VUCA World |
| | McKinsey & CO | Five leadership practices to enhance effectiveness in times of crisis | Leadership in a Crisis: Responding to the Coronavirus Outbreak and Future Challenges |
| | Crisis Management Practices and Considerations | One page handout w/summary of best practice and tips on leading in crisis | Crisis Management and Considerations |
| | Brene Brown | "Daring leadership, especially during times of great uncertainty, requires skill-building around traits that are deeply and uniquely human." | Leading with Heart |

COVID-19: Leading Through Crisis Resources

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| Recognize and Get Tips to Manage Stress | LinkedIn Learning <i>57 minutes</i> | Understand, assess, and adjust to stress, as well as how all of us can build a resilient culture. | Managing Stress for Positive Change |
| | Harvard Business Review | Learn the potential relation of remote work to burnout. Help enable a health remote workforce. | Helping Remote Workers Avoid Loneliness and Burnout |
| Enhance my Ability to Communicate During Crisis | Harvard Business Review | Includes a series of curated articles and videos to help leaders effectively communicate and enhance communications to address team and organization needs in times of crisis | HBR – Communicating in a Crisis |
| Enable Effective Decision Making | Harvard Business Review | Ways to consider adjusting decision making and negotiation should in negotiations to ensure optimal solutions in a crisis situation | HBR – Avoid These Traps When Negotiating in a Crisis |
| Supporting Personal and Team Wellness | Curated Campus Resources | Enable yourself, your teams and your colleagues to thrive | Department of Psychiatry Website Wellness Resource Matrix “Caring for our Providers and Community” on DOM COVID-19 Webpage |
| Encourage Professional and Leadership Development for Self and Team | Curated Campus Resources | While faculty and staff work remotely, the University has a variety of trainings and courses to further develop leadership skills and promote professional development | HR Trainings and Courses LinkedIn Learnings |
| Monitor Current Trends in Healthcare | Explore and Register for News Feeds | Highlights healthcare issues, market and political action related to healthcare | Morning Consult STAT |
| | Industry Focused Sites | Current health policy analysis and health journalism | Kaiser Foundation Common Wealth Fund |

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| Reimagine the Future | Explore Scenario Planning | Vision the future, identify and consider scenarios | Overcoming Obstacles for Effective Scenario Planning |
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Here are other resources that might be helpful:

The Harvard Business Review Covid-19 response site has a number of informative articles in many areas of crisis management and leadership management. All applicable but not all specific to COVID-19 response (e.g.) Slow Down to Make Better Decisions, Anxiety is Contagious, Here's How to Contain It to A Guide to Managing (Your) Newly Remote Workers. <https://hbr.org/insight-center/coronavirus>