ACUTE CARE FOR THE ELDERLY

Leadership Team

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THOMAS BURKE
1875 – 1929
100 METER DASH

The chart illustrates the improvement in 100 meter dash times over the years. The x-axis represents the year, and the y-axis represents the time in seconds. The data points indicate a decreasing trend, suggesting that the 100 meter dash times have improved significantly over time.
Baseline (2013)

UCH ACE Service:

Average 7.7 days

Goal ↓ LOS for pts bound for SNF by 0.5 days
Decision that patient requires SNF on discharge

Inefficient Referral to SNF

Late-day Transfers

Discharge to SNF

Ambiguity Delaying start of S.W. process

Admission
INTERVENTION #1

MAKE SNF DECISION EXPLICIT IN INTERPROFESSIONAL ROUNDS
“To summarize, Mr. Jones has been identified today as needing SNF placement.”
Explicit Summary Statement in Rounds

Intervention Adherence- 94.4%

Impact

<table>
<thead>
<tr>
<th></th>
<th>Median hours to first Social Work note</th>
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<tbody>
<tr>
<td>Baseline</td>
<td>3.0 days</td>
</tr>
<tr>
<td>Post Intervention</td>
<td>2.1 days</td>
</tr>
<tr>
<td>Time reduction</td>
<td>0.9 day</td>
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INTERVENTION #2
IMPROVE EFFICIENCY OF SNF REFERRAL
Previously Untapped Functionality

Brief Transfer Report Printout
INTERVENTION #3
EVENING DISCHARGE HUDDLE
ACE SNF Discharge time of day

Intervention Adherence- 100%

![Bar graph showing discharge time of day comparison between baseline and post-intervention.](chart.png)

- **Baseline**: 25%
- **Post-intervention**: 35%

*Out by 2pm*
At the end of the IHQSE early results suggested reduction in LOS

Over the next 4 years data demonstrates sustained decrease in LOS 0.9 days

0.9 x 1016 patients x $2,000

Net Savings $1,828,800
Look at Bolt. He holds the world record. He’s the fastest man ever. But he’s still out there trying to beat what he has done.

-Frank Dick
Subsequent Steps For ACE Team

- Patient Satisfaction
- ACE Communication QI
- Staffing Optimization
  "Run-Less, Care-More" Initiative
- Medication Safety
  "Bleed No More" Initiative