There are some cases where you may want someone to have access to your Canvas course who is not a university faculty, staff or student. This would include a volunteer facilitator, pre-employment access, or anyone with an academic use case. All Canvas users must have a person of interest (POI) record on file with Human Resources. Follow the steps below to request access to Canvas for non-university users.

1. Contact your Human Resource department and request a POI be created for the user.

   For the following POI types, an account will automatically be created in Canvas by mid-morning on the next business day after the user is entered into the HR system. You do not need to complete any additional steps.

   - POI Type 13 – Pre-employment
   - POI Type 17 – Volunteer Clinical Faculty
   - POI Type 23 – Affiliate – VA
   - POI Type 24 – Affiliate - NJH
   - POI Type 25 – Affiliate – DHHA
   - POI Type 32 – Electronic Research Admin
   - POI Type 33 – Training Access

   For all other POI Types (see below), follow step 1. Then, complete steps 2 and 3.

   - POI Type 7 – External Trainee
   - POI Type 20 – Volunteer
   - POI Type 18 – External Instructor

   POI Type 21 – Visiting Scholar
   POI Type 29 – Student Athlete
   POI Type 10 - Other

2. Complete the sponsored user process using the same SSN and birthdate as the POI.

3. Once the POI number is obtained, submit a ticket to the OIT Service Desk to “request the sponsored user account be linked to the POI.” The account will be added to Canvas by mid-morning on the next business day after the email was sent to the OIT Service Desk.