Use the Outlook for Android app

Use the built-in Android mail app

NOTE: Outlook for Android requires a device running Android 4.0 or later.

View these steps in a video.
1. Tap Settings > Accounts > Add account > Email.

By using the Outlook for Android you can access your email, calendar, contacts, and OneDrive files from within the app rather than having to check separate apps.

NOTE: You cannot access tasks from the Outlook for Android app.

1. Download the Outlook for Android app from the Google Play store if you haven't installed it yet.
If you already have it installed, open it and then depending on your device, tap the navigation control at the bottom of your Android, or tap More > Settings > Add Account.

2. Tap Office 365 because you have a school account in Office 365 for business.

3. Enter your full email address, for example samson@ucdenver.edu, type your password, type your password, and then tap Sign in.

**NOTE** If you previously selected Exchange to set up your account you may receive a message about security upgrades and...
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You need to re-sign in. Follow the prompts and sign in with your full email address and password. Outlook for Android then starts syncing the account.

4. To view your calendar, files, or contacts from the app, tap More.

5. To learn more about using Outlook for Android, tap the navigation control at the bottom of your device, or tap Menu > Help. Or, see Frequently asked questions about Outlook for iOS and Android.

You can have more than one account in Outlook for Android. Select the type of account you want to add and follow those steps.

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2. Type your full email address, for example samson@ucdenver.edu, type your password, and then tap Next.

3. Select the Exchange option.

4. Depending how the Office 365 administrator in your organization set up your account, you might receive a message about additional security features. Select OK to continue.

Remote security administration

Server outlook.office365.com must be able to remotely control some security features on your device. Continue?

CANCEL OK
Delete an account
1. Depending on your device, tap the navigation control at the bottom of your device, or tap More > Settings.
2. Tap the account you want to delete.
3. Select Remove Account from Device and Remote.

Learn about other Office 365 Android phone or tablet apps.

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5. Once the device verifies the server settings, the Account Options page opens. Accept the defaults or select the options for how you want to receive and send your mail, and then tap Next. (You may need to scroll down to see Next.)

6. On the Set up email page you can change the name of your account. When you’re finished tap Done.

If you synced your calendar and contacts in step 5 you can go to those apps on your phone to view any items that might be there.
If you synced tasks as well, you should see them in the calendar app on your device. It might take a few minutes for everything to sync.
If your device can’t connect make sure you typed your email address and password correctly and try again. If you still can’t connect try setting it up manually following the steps below.

Manual set up
1. Tap Settings > Accounts > Add account > Email.
2. Type your full email address, for example `samson@ucdenver.edu`, type your password, and then tap Next.


4. Review the settings on the Exchange server settings page and update if necessary.

   - **Email**  Make sure your full email address is in this box, for example, `samson@ucdenver.edu`.
   - **Domain\Username**  Type your full email address in this box, for example, `samson@ucdenver.edu`. If **Domain** and **Username** are separate text boxes in your
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  - version of Android, leave the Domain box empty, and type your full email address in the Username box.
  - **Password** Use the password that you use to access your account.
  - **Exchange Server** The server name for Office 365 for business is outlook.office365.com.
  - Make sure the Use secure connections (SSL) box is checked.
Email address

tony@contoso.com

Domain\username

tony@contoso.com

Password

******

☐ Show password

Exchange server

outlook.office365.com

☐ Use secure connection (SSL)

☐ Use client certificate

CLIENT CERTIFICATE
5. Tap Done.

6. You might receive a message about additional security features. Select OK or Activate to continue.

Remote security administration

Server outlook.office365.com must be able to remotely control some security features on your device. Continue?

CANCEL   OK

7. Accept the defaults or make changes for how you want your account to sync on your device. When you're finished, swipe to the bottom and tap Next.
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8. On the Set up email page you can change the name of your account. When you’re finished tap Done.

If you synced your calendar and contacts in step 7 you can go to those apps on your phone to view any items that might be there. If you synced tasks as well, you should see them in the calendar app on your device. It might take a few minutes for everything to sync.

Learn about other Office 365 Android phone or tablet apps.

Troubleshoot

Can’t get your email account added to your mobile device successfully?

1. Be sure you are specifying your full email address as the username and make sure you are typing in your current University password correctly. Try logging in to Outlook Web App at http://myemail.ucdenver.edu/ to verify you are using the correct username and password. If your password is not working, reset your University password at https://myaccount.ucdenver.edu/ and then verify you can log into http://myemail.ucdenver.edu/ successfully before trying to add your email account to your mobile device again.

2. Verify you have a currently working connection to the Internet on your device by opening a web browser and trying to get a random off-campus web page to load.
3. Alternatively, you can try disabling Wi-Fi, which will make your cell data network connection active (if your mobile device has cell data support), and try adding the email account again.

4. You can try an alternative server name, m.outlook.com
   In case there is a bug in your current version, you can try updating your device with the latest software updates and then try adding the email account again.